

A.W. LYMN

The Family Funeral Service[®]

Lymn Vouchers



“Our family serving your family since 1907”

www.lymn.co.uk

What are Lymn Vouchers?

Lymn Vouchers are available exclusively for purchase from A.W. Lymn The Family Funeral Service. They can be used as a contribution towards the cost of services provided by any division of A.W. Lymn The Family Funeral Service. If the voucher holder dies more than six months after the issue date every £10.00 of Lymn Vouchers presented at the time of arranging the funeral with A. W. Lymn The Family Funeral Service will reduce the cost by £12.00

Vouchers can be redeemed against any of the services shown in these brochures. The original voucher cost will be allowed against these services except when arranging the full funeral of the voucher holder and selecting from the "Services Brochure" when, if the voucher has been held for more than six months, an additional discount equivalent to 20% of the voucher cost will be allowed (Terms & Conditions apply - see reverse of application form).



20% Increase in funeral value in just six months
(see terms & conditions)

20% increase in funeral redemption value in just six months

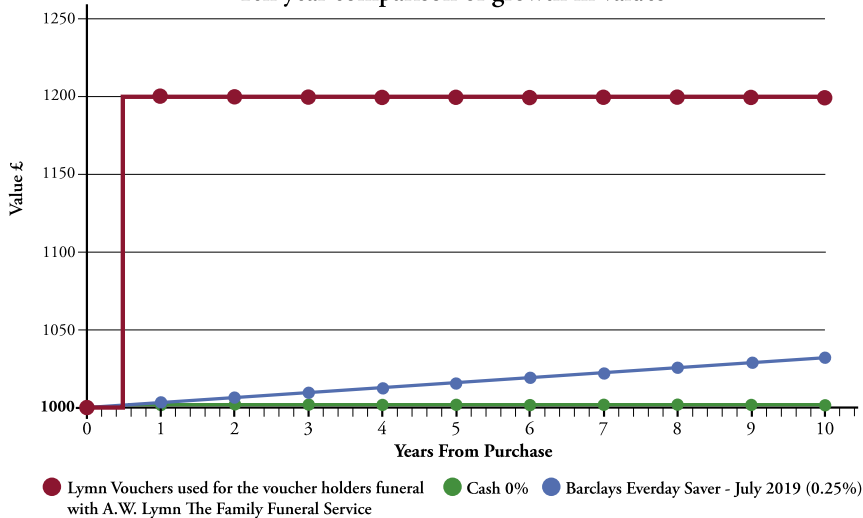
Why choose Lymn Vouchers?

Some people choose to pre-arrange and pre-pay for their funeral and those with sufficient funds, now several thousand pounds, usually purchase a plan from A.W. Lymn The Family Funeral Service. Many people do not have sufficient savings to do this, are unable to meet regular monthly payments or do not wish to restrict their family's options by committing them to a fully detailed funeral plan.

Without purchasing a funeral plan it is very difficult to budget for unexpected funeral related expenses. Traditionally people kept "cash under the bed" or money in a savings account for this purpose. This is not recommended as it is unsafe to keep cash in the house and the interest earned in small savings accounts is minimal.

Lymn Vouchers provide the ideal alternative. No large capital sum is required, no monthly commitment is necessary, the money is safe and the Lymn Vouchers, unlike a funeral plan, can be used towards the cost of a funeral for anyone (not just the voucher holder), an A.W. Lymn Funeral Pre-Payment Plan, memorial work, flowers, vehicle hire, donations or the release of doves. Further, if the voucher holder uses the vouchers issued in their name for their funeral with A.W. Lymn The Family Funeral Service an additional discount of 20% of the amount paid for each of those vouchers issued more than six months prior to their date of death will be deducted from the funeral account.

Ten year comparison of growth in values



20% Increase in funeral value in just six months
(see terms & conditions)

Why choose A.W. Lymn The Family Funeral Service?

A.W. Lymn The Family Funeral Service, has been serving families in Nottinghamshire and South Derbyshire since 1907 and is still owned by the Lymn Rose family under the control of the founder's great & great-grandchildren. We have an excellent reputation, employ highly qualified and experienced staff and are readily accessible through our network of local offices. We feel that families are better served by dealing with a local firm that has full knowledge of local customs, knows the regulations at local cemeteries and crematoria and is familiar with the preferences of local ministers, churches and doctors.

We are sure that your choice of funeral director is just as important as your choice of funding and we would therefore recommend that you always talk personally with one of our experienced staff before buying Lymn Vouchers or an A.W. Lymn Funeral Pre-Payment Plan. Remember that this does not have to be by telephone. You can always visit any of our local offices to see one of our friendly staff or we can visit you, by appointment, at home without obligation or cost.

Purchasing your Lymn Vouchers

If you have decided that Lymn Vouchers are right for you then you need to consider the amount you wish to spend. Lymn Vouchers are sold in multiples of £10.00. The first purchase must be at least £50.00 and subsequent purchases at least £10.00.

Remember you are not purchasing a funeral plan and you may wish to use the Lymn Vouchers for things other than your

funeral, therefore although you may wish to talk to your funeral director to get a guide as to what level of Lymn Vouchers you would need to purchase to cover the total cost of your funeral today there is no necessity to do so. It is actually more important to spend only what you can afford.

It is then really very straight-forward. You can telephone our Voucher Sales Manager Catherine Broome on 0115 968 0737, contact one of our friendly staff at your local office, all of which are listed on the back cover of this brochure, or telephone free on 0800 092 0645 to speak to our Voucher Team. They will be happy to answer your questions and they can arrange to meet with you to discuss the options and help complete the Application Form. This can be either at your local office or at your home, the choice is yours. You can even simply complete the Application Form enclosed at the rear of the brochure and return to the freepost address. Upon receipt of the completed Application Form and payment an account will be opened in your name. The initial Lymn Voucher will be sent to you together with forms to enable you to purchase additional Lymn Vouchers at a later date if you so choose.



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(see terms & conditions)

How can Lymn Vouchers be redeemed?

They can be redeemed in four ways*;

1. Use during the voucher holder's life.

Upon production of the Lymn Voucher(s) the original amount paid will be deducted from the total cost of any service ordered from A.W Lymn The Family Funeral Service by the voucher holder.

2. Use for the voucher holder's funeral when provided by A.W. Lymn The Family Funeral Service.

Upon production of the Lymn Voucher(s) the original amount paid will be deducted from the total cost of the funeral when ordered from A.W. Lymn The Family Funeral Service. If the date of death is more than six months after the voucher date an additional discount equivalent to 20% of the amount paid for the voucher(s) will be deducted from the funeral account.

3. Cancel the voucher(s) during the voucher holder's life.

Upon production of the Lymn Voucher(s) the original amount paid will be refunded, within 15 working days.

4. Use for the voucher holder's funeral when provided by another funeral director.

If the location of death, funeral service and committal are all in excess of 20 miles from all offices of A.W. Lymn The Family Funeral Service the original amount paid, will, subject to terms and conditions, upon production of the Lymn Voucher(s) be paid to that other funeral director.

* See full terms and conditions printed on the rear of the Lymn Voucher Application Form and repeated on the face of the Lymn Voucher when issued.

Remember Lymn Vouchers are valuable documents and should be kept safely - please ensure that you tell your family or next-of-kin of their existence and whereabouts.



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What happens if A.W. Lymn The Family Funeral Service refuse to honour the Lymn Vouchers?

This cannot happen, as A.W. Lymn The Family Funeral Service will be contractually obliged to honour the Lymn Voucher(s) in accordance with the terms and conditions specified at the date they were sold.

What happens if A.W. Lymn The Family Funeral Service sell their business?

A.W. Lymn The Family Funeral Service has been trading since 1907 and is still in the same family ownership. It is therefore highly unlikely that the business would be sold. If however it is, the new owner would be contractually liable for the responsibilities of A.W. Lymn The Family Funeral Service and would be legally bound by the Lymn Vouchers terms and conditions.

Do I lose my money if I go to live with one of my children 150 miles away?

The simple answer is no. During your lifetime the voucher(s) can be used towards the cost of any service offered by A.W. Lymn The Family Funeral Service or they can be sent to A.W. Lymn The Family Funeral Service together with a written application to cancel and the full amount originally paid will be refunded to you within 15 working days.

Upon your death A.W. Lymn The Family Funeral Service must be contacted. If your place of death, place of funeral service or place of committal is to be within 20 miles of any of their offices they must be appointed to carry out your funeral in order to redeem the voucher(s). Outside

of this area they will decide whether they can service your funeral or whether a funeral director local to your children can be appointed. If A.W. Lymn The Family Funeral Service carry out the funeral the voucher(s) will be honoured in the usual way with the additional 20% discount allowed when applicable. If it is agreed that another funeral firm can be appointed only the original amount paid for the voucher(s) would be allowed against their costs.

Can someone else buy Lymn Vouchers for me?

Yes, Lymn Vouchers can be bought by one person for the benefit of another. The voucher holder is deemed to be the person in whose name the Lymn Voucher is issued, this is not necessarily the same person that makes the payment.



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What our clients say?

We receive many letters from clients, both at the time of purchasing Lymn Vouchers, and from their families at the time of redemption:

“It proved really helpful. I had been looking at purchasing a funeral plan for many years, but I did not have the funds for an outright purchase, and I was not able to meet a regular commitment to pay by instalments. The vouchers were the simple answer. I could afford the £50.00 minimum first payment, and then pay as much or as little as I wanted, as and when I wanted.”

“It was proving very difficult to decide what I wanted for my funeral and I did not want my children to have to pay all my funeral expenses. The vouchers seemed the answer, they left flexibility for my family, whilst ensuring that most of the costs were covered.”

“My aunt bought vouchers. Although she used some of these for a stone she still had some left. I used these for her funeral. This was very helpful and we also got the extra discount.”



Catherine Broome,
Voucher Sales Manager

If you have any queries please feel free to contact me on 0115 968 0737, the staff at your local office as listed on the rear of this brochure, a member of my team on 0800 092 0645 or e-mail vouchers@lymn.co.uk. We will be delighted to help in any way that we can. Alternatively if you feel you have no questions and these vouchers are for you simply complete and return the attached Application Form.

The offer to sell Lymn Vouchers is subject to availability. The terms and conditions specified in this brochure are correct at the time of going to print September 2019 but are subject to ongoing change, please check that this book is current at the time of application.

A.W. Lymn The Family Funeral Service Limited, Robin Hood House, Nottingham NG3 1GF
Registered No. 01804600

E. & O.E. © A.W. Lymn The Family Funeral Service Ltd September 2019

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Local Offices

Arnold	0115 967 6777	•	arnold@lymn.co.uk
Aspley	0115 919 0011	•	aspley@lymn.co.uk
Beeston	0115 922 0433	•	beeston@lymn.co.uk
Bingham	01949 837 211	•	bingham@lymn.co.uk
Bulwell	0115 979 4944	•	bulwell@lymn.co.uk
Carlton	0115 961 6180	•	carlton@lymn.co.uk
Clifton	0115 945 6232	•	clifton@lymn.co.uk
Cotmanhay	0115 930 1639	•	cotmanhay@lymn.co.uk
Derby	01332 348 800	•	derby@lymn.co.uk
Hucknall	0115 968 0737	•	hucknall@lymn.co.uk
Ilkeston	0115 944 4121	•	ilkeston@lymn.co.uk
Littleover	01332 913 112	•	littleover@lymn.co.uk
Long Eaton	0115 946 3093	•	longeaton@lymn.co.uk
Mansfield	01623 622 116	•	mansfield@lymn.co.uk
Mansfield Woodhouse	01623 623 765	•	mansfieldwoodhouse@lymn.co.uk
Nottingham	0115 950 5875	•	nottingham@lymn.co.uk
Ollerton	01623 860 045	•	ollerton@lymn.co.uk
Osmaston Park	01332 733 321	•	osmaston@lymn.co.uk
Radcliffe-on-Trent	0115 933 2257	•	radcliffe@lymn.co.uk
Rainworth	01623 797 647	•	rainworth@lymn.co.uk
Ruddington	0115 921 1075	•	ruddington@lymn.co.uk
Shirebrook	01623 742 813	•	shirebrook@lymn.co.uk
Spondon	01332 544 666	•	spondon@lymn.co.uk
Stapleford	0115 949 9211	•	stapleford@lymn.co.uk
Sutton-in-Ashfield	01623 980 080	•	sutton@lymn.co.uk
West Bridgford	0115 969 6006	•	westbridgford@lymn.co.uk
Wollaton	0115 928 4366	•	wollaton@lymn.co.uk



The Family Funeral Service®

Lymn Voucher Application Form

PLEASE COMPLETE IN BLOCK CAPITALS

Mr / Mrs / Miss / Other

I (Name in full)

of (Address)

. Postcode

Email

Telephone

Apply to purchase a Lymn Voucher

The Lymn Voucher is to be issued in the name of (no need to complete shaded area below if same as above);

Mr / Mrs / Miss / Other

(Name in full)

of (Address)

. Postcode

Date of birth

Amount £:

Signed Date

In signing this I acknowledge that I have read and fully understood the Lymn Vouchers redemption conditions specified overleaf.

Methods of payment.

- Cheque, Cash, Card, Bank Transfer or Standing order. Please complete this application form and take to your local office or send to the freepost address and one of our friendly staff will contact you to deal with the payment.

Further Notes

The Lymn Voucher giving the voucher holder's name and the sum received will be issued and sent within 15 working days of receipt. A.W. Lymn The Family Funeral Service cannot accept responsibility for Lymn Vouchers falling into the wrong hands, nor can it be responsible for any Lymn Vouchers which are not used in accordance with the Lymn Vouchers redemption details given overleaf. Any Lymn Voucher(s) which are lost may be replaced with a duplicate on receipt of an administration fee of £10.00 and a declaration signed by the voucher holder cancelling the original Lymn Voucher(s) certificate. The Lymn Voucher(s) are not transferable. A register of Lymn Voucher holders and Lymn Vouchers in issue is kept by A.W. Lymn The Family Funeral Service.

Additional Lymn Vouchers can be purchased at any time.

Deliver this application form either by hand to your local A.W. Lymn The Family Funeral Service office or, alternatively, send (no stamp required) to:- Funeral Voucher Office, Freepost, RTGH-LLKL-ZCHT A.W. Lymn Pre-payment Office, A.W. Lymn Ltd 53 Portland Road, Hucknall, Nottingham NG15 7SL

www.lymn.co.uk

Terms and conditions for Lymn Voucher(s) redemption:

Lymn Voucher(s) may be redeemed in four ways only:

1. They may, during the life of the voucher holder (hereinafter called the Client) be used towards the cost of any product or service contracted for by the Client from A.W. Lymn The Family Funeral Service, (hereinafter called the Company) or any division thereof including A.W. Lymn Pre-Payment Funeral Plans, A.W. The Craftsmen in Stone, City Flowers at A.W. Lymn, and Lymn Luxury Vehicle Hire.
The products and services available include pre-paid funeral plans, memorials, various granite and marble work, flowers for all occasions, luxury vehicle hire, the purchase of rights of interment, exhumation, printing, announcements in newspapers, release of white doves and any other product or service provided by any division of the Company. The supply will be invoiced at the price ruling on the date of supply. On production of Lymn Voucher(s) to the Company by the Client the amount paid for the Lymn Voucher(s) will be deducted as payment towards the total amount invoiced.
2. They may, after the death of the Client, be presented by the executor or the next-of-kin of the Client at the time of arranging and contracting with the Company for the funeral of the Client. The amount paid for the Lymn Voucher(s) will be deducted as payment towards the total amount invoiced for the funeral of the Client. Further, if the Client's date of death is more than six months after the Lymn Voucher(s) date, an additional discount equivalent to 20% of the amount paid for the Lymn Voucher(s) will be deducted from the total amount invoiced for the funeral of the Client.
3. They may, during the life of the Client, be presented at any office of the Company, together with a written request signed by the Client, for a refund. The full amount originally paid will usually be refunded within 15 of the date of receipt of the aforementioned documents by the Company.
4. They may, after the death of the Client, if the location of the death, funeral service and committal are all more than 20 miles from all offices of the Company, upon presentation, by the executor or next-of-kin of the Client, of the Lymn Voucher(s) to any office of the Company, together with proof of death of the Client and a written confirmation from the Funeral Director contracted to conduct the funeral of the Client, be used towards the cost of the funeral of the Client with that other Funeral Director. The full amount originally paid for the Lymn Voucher(s) will be sent to the contracted Funeral Director within 15 working days of the date of receipt of the aforementioned documents by the Company.

For more information please contact:

A.W. Lymn The Family Funeral Service Limited,
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Hucknall,
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